



Nursing Homes Compare (Star Ratings for Monroe County as of September 2023)

Nursing homes vary in the quality of care and services they provide for residents. Reviewing health inspection results, staffing data, and quality measure data are three important ways to measure nursing home quality. This information gives you a "snapshot" of the care individual nursing homes provide. The following information is compiled from Medicare.gov (Nursing Home Compare), the official US government site for Medicare [Medicare.gov Care Compare Link](#)

Overall rating:

The overall star rating for nursing homes lets you compare nursing homes on topics you consider most important and gives you a "snapshot" of the quality of each nursing home. The rating, between 1 to 5 stars, combines results and data from 3 important sources, including: Health Inspections, Staffing & Quality Measures as listed below.

[Medicare.gov Overall Star Rating Link](#)

Health inspections rating: Based on the three most recent comprehensive (annual) inspections, and inspections due to complaints in the last three years. This information is gathered by trained, objective inspectors who go onsite to the nursing home and follow a specific process to determine the extent to which a nursing home has met Medicaid and Medicare's minimum quality requirements. For more detailed information go to:

[Medicare.gov Health Inspection Rating Link](#)

Staffing rating: The staffing rating has information about the number of hours of care provided on average to each resident each day by nursing staff. This rating considers differences in the levels of residents' care needed in each nursing home. For more detailed information go to:

[Medicare.gov Staff Rating Link](#)

Quality measures (QM) rating: The quality measure rating has information on 15 different physical and clinical measures for nursing home residents. The QMs offer information about how well nursing homes care for their residents' physical and clinical needs. For more detailed information go to:

[Medicare.gov Quality Measures Rating Link](#)

The five-star quality rating system isn't a substitute for visiting the nursing home. This system can give you important information, help you compare nursing homes by topics you consider most important, and help you think of questions to ask when you visit the nursing home. Use the five-star ratings together with other sources of information such as: Medicare Guide to Choosing a Nursing Home and other Long-Term Care [Health.ny.gov Nursing Home Selection Guide for Consumers](#)

If you or a loved one is already living in a skilled nursing facility/nursing home and have concerns about the quality of care, you can contact the following agencies:

Long Term Care Ombudsman Program (or LTCOP), a federal advocacy program dedicated to protecting people living in long term care facilities. Call (855) 582-6769 or [Aging.ny.gov Long Term Care Ombudsman Program](#) (Monroe County Ombudsman Program 244-8400 x 114)

New York State Department of Health, Nursing Homes Complaint Line is an oversight agency responsible for investigating complaints and incidents for nursing homes in New York State, which are related to State and/or Federal regulatory violations. Call (888) 201-4563 or [Health.ny.gov Nursing Home Complaint Form](#)

(Nursing Home Comparison Chart on following page. Nursing homes are included on Nursing Home Compare if they are Medicare or Medicaid-certified. Some nursing homes licensed by the state may not be listed here)

Ratings: 5-Much Above Average; 4-Above Average; 3-Average; 2-Below Average; 1-Much Below Average

Need more help? Call Lifespan (585) 244-8400 or go to the Lifespan website: www.lifespan-roch.org



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Facility	Location	Overall	Health Insp	Staffing	Quality Measure
Edna Tina Wilson Living Center	Greece	5	4	2	5
Elderwood of Lakeside at Brockport	Brockport	5	4	3	5
Friendly Home	Brighton	5	4	4	5
Jewish Home of Rochester	Brighton	5	4	5	5
Maplewood Nursing Home	Webster	5	4	5	5
Park Ridge Nursing Home	Greece	5	4	4	5
Penfield Place	Penfield	5	4	2	5
St. Ann's Community at Cherry Ridge	Webster	5	4	4	5
Aaron Manor Rehab. & Nursing Ctr.	Fairport	4	4	1	5
Latta Road Nursing Home East	Greece	4	4	1	5
Episcopal Church Home	Rochester	3	3	4	4
Hamilton Manor Nursing Home	Greece	3	4	1	3
Kirkhaven	Rochester	3	3	2	4
St. Ann's Community	Irondequoit	3	3	4	4
St. John's Home	Rochester	3	3	2	3
St. John's Penfield Homes	Fairport	3	3	5	1
Unity Living Center	Rochester	3	3	2	3
Wedgewood Nursing Home	Spencerport	3	3	2	2
Woodside Manor Nursing Home	Brighton	3	3	2	2
Brook at High Falls Nursing Home	Rochester	2	2	1	5
Fairport Baptist Homes	Fairport	2	2	2	4
Highlands at Brighton	Brighton	2	2	4	3
Highlands Living Center	Pittsford	2	2	2	2
Hurlbut	Rochester	2	3	1	4
Latta Road Nursing Home West	Rochester	2	4	1	1
Rochester Ctr for Rehab & Nursing	Gates	2	1	1	5
Brightonian	Brighton	1	1	1	3
Crest Manor Living & Rehab Ctr	Fairport	1	2	1	3
Monroe Community Hospital	Rochester	1	1	3	4
Pearl Nursing Center (formerly New Roc)	Rochester	1	1	1	4
Rochester Community Nursing & Rehab	Rochester	1	1	1	4
Waterview Hghts (formerly Shore Winds)	Rochester	1	1	1	4
Wesley Gardens	Rochester	1	1	1	1

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