

Home Support Services (Non-Medical)

Companion Care/Housekeeping

Home Support Services are professional, non-medical, in-home services that may include housekeeping, meal preparation, laundry, grocery shopping, chores/errands, medication reminders, companionship. Most **DO NOT** include “hands-on” care such as transferring, toileting, or medication dispensing. However, some **may offer personal care such as bathing**. These are **noted on this list with an ***.

Services may be billed on a sliding scale, depending on income, and may range from an hourly rate of \$25/hr. to \$49/hr. (For a complete list of services and costs, please contact the organization directly.)

Organization	Contact Information	Counties Served
Affordable In-Home Care Connie Albert, CNA Rochester, NY 14609 <i>*Offers Personal Care</i>	(585) 260-4969 http://www.AIHCare.com	Monroe, Ontario
America Homecare Rochester, NY 14623 <i>*Private Pay/Sliding Scale</i>	(585) 748-0828 https://americahomecare.org	Monroe, Genesee, Livingston, Ontario, Yates Orleans, Steuben, Wayne
Assisting Angels Senior Care Penfield, NY 14526 (English/Spanish)	(585) 329-4476 https://assistingangelseniorecare.com/services	Monroe, Wayne, Livingston, Orleans
Caring Hearts of Rochester Rochester, NY 14618 <i>*Offers Personal Care</i>	(585) 861-2273 www.caringheartsofrochester.com	Monroe, Ontario, Wayne
Caregivers with a Heart 140 Crossroads Ln Rochester, NY 14612	(585) 368-8434 https://www.care.com/b/l/caregivers-with-a-heart-llc/rochester-ny	Monroe
Chambers Home Care Agency Rochester, NY 14626 <i>*Offers Personal Care</i>	(585) 478-1767 https://www.chambershca.org/	Monroe
Comfort Keepers - Pittsford Pittsford, NY 14534 <i>*Offers Personal Care</i>	(585) 249-0100 https://www.comfortkeepers.com/offices/new-york/pittsford/	Monroe, Eastside Livingston, Ontario, Wayne, Steuben, Yates
Comfort Keepers - Rochester Rochester, NY 14615 <i>*Offers Personal Care</i>	(585) 209-3728 https://www.comfortkeepers.com/offices/new-york/rochester	Monroe: Rochester, Gates, Spencerport
Community Care Home Health Svcs 339 East Ave. 2 nd Fl Rochester, NY 14604 <i>*Offers Personal Care</i>	1-888-886-2433 https://communitycarehhs.com/services/companion-homemaker/	Monroe, Niagara, Erie, Genessee, Wayne, Ontario, Livingston and Steuben
Compassionate Family Home Care 3896 Dewey Ave. Ste 274 Rochester, NY 14616	585-360-2419 www.cfhomecare.org	Monroe

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EISEP - Expanded In-Home Services for the Elderly A Community Collaboration of Catholic Family Center, Jewish Family Services, and Urban League of Rochester 87 N. Clinton Ave. Rochester 14604	(585) 262-7060 x4020 https://www.fcscharities.org/services/older-and-vulnerable-adult-services/	Case Management in conjunction with subsidized In-Home services, Day Program (sliding scale) if client meets EISEP/NYS eligibility requirements
Everyday Hands Info@everydayhandshelp.com	(585) 270-0710 https://everydayhandshelp.com/services/	Monroe
Excellent Care LLC Irondequoit, NY 14609 <i>* Personal Care - No housekeeping</i>	(585) 419-5684 (<i>different than website phone #</i>) http://www.excellentcarellc.net/	Monroe
Griswold Home Care Rochester, NY 14626 <i>*Offers Personal Care</i>	(585) 880-7773 http://www.griswoldhomecare.com/northern-rochester/our-rates-service-areas/	Monroe
Happier at Home Rochester, NY 14618 (English, Spanish, Ukrainian) <i>*Offers Personal Care</i>	(585) 633-5555 http://www.happierathome.com/	Monroe, Ontario
Home Instead Senior Care East Pittsford, NY 14534 <i>*Offers Personal Care</i>	(585) 218-5200 https://www.homeinstead.com/534	Eastern Monroe (Pittsford, Fairport, East Rochester, Penfield, Webster, Rochester)
Home Instead Senior Care Northwest Rochester NY 14626 <i>*Offers Personal Care</i>	(585) 663-4620 https://www.homeinstead.com/547/	Northwest Monroe (Rochester, Brockport, Hilton, Irondequoit, Spencerport, Hamlin)
Living Well Companion Care (Jewish Senior Life) Rochester, NY 14618 (English, Russian)	(585) 248-5021 www.livingwellcompanioncare.org	Monroe, Ontario
Noble Companion Penfield, NY 14526	(585) 510-7070 https://www.noblecompanion.com/	Monroe, Oneida, Erie
No Place Like Home Senior Care Henrietta, NY 14467 <i>*Offers Personal Care</i>	(585) 334-0085 https://www.noplacelikehomeseniorcareny.com/	Monroe

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Seniors Helping Seniors Rochester, NY	585-433-1234 https://southrocshts.com	Monroe, Livingston, Caledonia, Scottsville, LeRoy, Mumford <i>*DEAF caregivers speak ASL</i>
TCH – Trusted Care at Home Rochester, 14617 (English, Spanish)	(585) 831-7404 http://www.carebytch.com/	Monroe
Tender Loving Family Care Companion Services Brockport, NY 14420	(585) 637-0333 http://tenderlovingfamilycare.com	Monroe, Ontario Livingston, Wayne Genesee, Orleans Wyoming
Touching Hearts at Home Rochester, NY 14623 (English, Italian, Spanish)	(585) 271-7390 http://touchingheartsnyc.com/	Monroe, Ontario, Wayne, Yates
Universal Care Services Rochester, New York 14621 (English, Spanish)	(585) 230-0790 <i>Website under construction</i>	Monroe

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan/I&A system. **Last Update:** 1/11/24*