

## Home Health Care Agencies – Licensed (LHCSA)

- Licensed Home Care Service Agencies (LHCSA) provide hourly nursing care and homemaker, housekeeper, personal-care attendants and other health and social services.
- Services are available to clients who have private insurance and those who pay privately. In some cases licensed agencies contract with local social services departments, or certified home health agencies, to provide services to persons with Medicaid coverage.
- The NYS Department of Health is responsible for monitoring the care provided by Licensed Home Care Service Agencies. Complaints, questions or concerns about home health agencies should be directed to the Home Health Hotline (800-628-5972)

Agency	Contact Information	Counties Served
All Metro Health Care 1344 University Ave, Suite 100 Rochester, NY 14607	(585) 381-6240 <a href="http://www.all-metro.com/">http://www.all-metro.com/</a>	Monroe, Chemung, Schuyler, Steuben
Aliah Home Care 651 Park Ave. 2 <sup>nd</sup> Floor Rochester, NY 14607	(585) 656-7000 <a href="http://www.aliahhomecare.com">www.aliahhomecare.com</a>	Monroe and all NYS Counties
Always Compassionate Home Care 130 West Main Street Ste 240 Rochester, NY 14614	(585) 433-0398 or (631) 759-4500 <a href="https://www.alwayscompassionate.com/">https://www.alwayscompassionate.com/</a>	Monroe, Ontario
All American Home Care 742 South Clinton Ave. Rochester, NY 14620	(585) 454-1776 <a href="https://www.all-americanhomecare.com/contact_us.cfm">https://www.all-americanhomecare.com/contact_us.cfm</a>	Monroe
Angels in Your Home 1495 Lake Ave Rochester, NY 14615	(585) 392-1118 x 1 <a href="https://www.angelsinyourhome.com/">https://www.angelsinyourhome.com/</a>	Monroe, Chemung, Livingston, Ontario, Orleans, Schuyler, Seneca, Wayne, Yates
CCOR-Companion Care of Rochester (formerly Blossom Home Care) 70 Carlson Rd. Rochester, NY 14610	(585) 546-1600 <a href="https://www.ccorhome.com/">https://www.ccorhome.com/</a>	Monroe, Cayuga, Chemung, Livingston, Ontario, Orleans, Schuyler, Yates Seneca, Steuben, Wayne
CareGivers Home Care 5297 Parkside Drive, Bldg 300 Canandaigua, NY 14424	(585) 394-6090 <a href="https://caregivershomecare.com/locations/home-care-in-rochester-ny">https://caregivershomecare.com/locations/home-care-in-rochester-ny</a>	Monroe, Ontario, Livingston, Cortland, Thompsons, Wayne, Yates
ComForCare 3380 Monroe Ave., Suite 116 Rochester, NY 14618	(585) 381-5439 <a href="https://www.comforcare.com/new-york/rochester-east">https://www.comforcare.com/new-york/rochester-east</a>	Monroe

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Community Care Home Health Services 339 East Ave 2 <sup>nd</sup> Fl Ste 201 Rochester, NY 14604	<a href="http://www.communitycarehhs.com">www.communitycarehhs.com</a> 585-454-4930 1-888-886-2433	Monroe, Livingston, Genesee, Steuben, Ontario and Wayne
ElderONE Home Health & Personal Care Services ( <i>affiliate of RRH</i> ) 2066 Hudson Ave. Rochester, NY 14621	(585) 922-2831 <a href="https://www.elderone.org/services/home-health/">https://www.elderone.org/services/home-health/</a>	Monroe, Wayne and Ontario
Elite Home Health Care 439 Monroe Ave. Rochester, NY 14607	(585) 300-6000 <a href="https://www.elitehhc.com/">https://www.elitehhc.com/</a>	Monroe, Erie, Genesee, Niagara, Orleans
Embrace Home Care Brockport, NY 14420	(585) 512-8797 <a href="http://www.myembracecare.com/overview">http://www.myembracecare.com/overview</a>	Monroe, Orleans
HCR Home Care 85 Metro Park Rochester, NY 14623	(585) 272-1930 <a href="http://www.hcrhealth.com">www.hcrhealth.com</a>	Monroe, Livingston, Ontario, Orleans, Wayne
Maxim Healthcare Rochester 150 State St, Ste 300 Rochester, NY 14614	(585) 454-3550 <a href="https://www.maximhealthcare.com/locations/rochester-ny">https://www.maximhealthcare.com/locations/rochester-ny</a>	Monroe, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
NurseCore of Rochester 1302 Scottsville Rd. Rochester, NY 14624	(585) 341-4499 <a href="http://www.nursecore.com/services/">http://www.nursecore.com/services/</a>	Monroe, Livingston, Ontario, Wayne
Professional Assistance for Seniors (Affiliate of Home Instead Sr. Care) 97 Canal Landing Blvd Ste 10 Rochester NY 14626	(585) 465-5754 <a href="http://www.seniorcarerochesterny.com/">http://www.seniorcarerochesterny.com/</a>	Monroe, Genesee, Livingston, Ontario, Wayne
Rochester Regional Health Home Care and Hospice Rochester, NY 14623	(585) 214-1000 <a href="https://www.rochesterregional.org/home-hospice">https://www.rochesterregional.org/home-hospice</a>	Monroe, Wayne, Seneca, Cayuga, Yates, Schuyler, Ontario, Livingston
Serenity Home Care, Inc. 100 Assembly Drive Mendon, NY 14506	(585) 624-4550 <a href="https://www.bridgesofmendon.org/services-rates">https://www.bridgesofmendon.org/services-rates</a>	Monroe, Livingston, Ontario, Schuyler, Seneca, Steuben, Tompkins, Wayne, Yates, Chemung

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Tender Loving Family Care 122 West Ave. Brockport, NY 14420	(585) 637-0333 <a href="http://tenderlovingfamilycare.com/">http://tenderlovingfamilycare.com/</a>	Monroe, Ontario, Wayne, Livingston, Genesee, Orleans, Wyoming
Unlimited Care, Inc 1200 Jefferson Road, Suite 206 Rochester, NY 14623	(585) 272-8800 <a href="https://www.unlimitedcareinc.com/">https://www.unlimitedcareinc.com/</a>	Monroe
URMC Home Care 2180 Empire Blvd Webster, NY 14580	(585) 787-2233 <a href="https://urmhomecare.org/home-care-services/home-health-aide-care/">https://urmhomecare.org/home-care-services/home-health-aide-care/</a>	Monroe, Ontario, Wayne, Livingston, Wyoming, Seneca and Yates
Venture Forthe 687 Lee Road, Suite C 185 Rochester, NY 14606	(585) 413-3752 <a href="http://www.ventureforthe.com">www.ventureforthe.com</a>	Monroe, Cayuga, Chemung, Livingston, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan website listing. Last Update: 1/11/2024*