



Home Health Care Agencies - Certified (CHHA)

- Certified Home Health Agencies (CHHAs) provide part-time, intermittent health care and support services to individuals who need intermediate and skilled health care.
- CHHAs can also provide long-term nursing and home health aide services, can help patients determine the level of services they need, and can either provide or arrange for other services including physical, occupational, and speech therapy, medical supplies and equipment, and social worker and nutrition services.
- Services provided by CHHAs may be reimbursed by Medicare, Medicaid, private payment, and some health insurers.
- The NYS Department of Health is responsible for monitoring the care provided by Certified Home Health Agencies and Licensed Home Care Service Agencies. Complaints, questions or concerns about home health agencies should be directed to the Home Health Hotline (800-628-5972)

Agency	Contact Information	Counties Served
HCR Home Care Finger Lakes Region 85 Metro Park Rochester, NY 14623	(585) 272-1930 http://www.hcrhealth.com	Monroe, Wayne, Ontario, Livingston, Orleans and Genesee
Rochester Regional Health Home Care & Hospice Care 89 Genesee St. Rochester, NY 14611	(585) 214-1000 https://www.rochesterregional.org/services/home-health-care/our-services/at-home-monitoring	Monroe, Wayne, Seneca, Cayuga, Yates, Schuyler, Ontario, Livingston
UR Medicine Home Care (formerly VNS) 2180 Empire Blvd Webster, NY 14580	(585) 787-2233 https://urmhomecare.org/home-care-services/skilled-nursing-care/	Monroe, Ontario, Wayne, Livingston, Wyoming, Seneca and Yates

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan I&A system.

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