

Organization	Contact Information	Details
CaptionCall	(877) 557-2227	The CaptionCall Phone is available at no cost
4215 South Riverboat Road		with professional certification:
Salt Lake City, Utah 84123	https://captioncall.com	-Must provide a professional certification
		form from a qualified professional certifying
		hearing loss and need for captioned
		telephone service.
		-Must self-certify a medically recognized
		hearing loss that necessitates use of
		captioned telephone service.
		-Require High-speed internet and a landline
ClearCaptions	(866) 868-8695	ClearCaptions is a free captioning service for
595 Menlo Drive		eligible users. For home, using the Clarity®
Rocklin, California 95765	https://clearcaptions.com/faq/	Ensemble [™] Phone; For mobile use, on web
		browsers, smartphones and tablets.
		Users must register prior to downloading
		ClearCaptions to iPad, iPod touch, iPhone or
		Android. For more information, go to
		https://www.clearcaptions.com/
Community Resources/	https://www.verywellhealth.com/	-Alpha Lutheran Church of the Deaf -
Churches for the Deaf	deaf-community-rochester-ny-	Anchor Christian Church (deaf ministry)
	1046250	-Emmanuel Church of the Deaf
(per/Verywell Health)		-First Bible Baptist Church (deaf ministry)
		-Genesee Park SDA Church (deaf pastor) -
		Liberty Baptist Church of the Deaf
		-Victory Baptist Church (deaf ministry)
		-Louis S. and Molly B. Wolk Center for Jewish
		Cultural Enrichment for the Deaf at the
		Rochester Institute of Technology.
MacDonald Audiology	https://macdonaldaudiology.com/	Our service to you does not end with the fitting
		of your hearing instruments or hearing aids. We
256 Lac De Ville Blvd Ste 101	(585)461-9192	will continue to work together so that you are hearing to the best of your ability and that you
		are receiving the maximum potential benefit as
Rochester, NY 14618		your lifestyle changes.
DeafLEAD	24 Hour Deaf Crisis Line:	DeafLEAD is a non-profit agency providing 24-
2505 West Ash Street	(321) 800-3323	hour crisis intervention, advocacy, case
Columbia, Missouri 65203	Phone: (573) 445-5005 (V/TTY)	management, interpreting and mental health services to Deaf, hard of hearing, DeafBlind, and
	Toll-free: (800) 380-DEAF (V/TTY)	late-deafened individuals who are victims of
	Videophone: (573) 303-5604	crime and their families, as well as support to
	https://www.deafinc.org/deaflead/i	individuals, agencies, and organizations
	<u>ndex.html</u>	providing victim services to individuals with a
		hearing loss.

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Deaf New American	https://www.deafnewamerican.org/	Mission to provide a safe space for Deaf New
Advocacy Syracuse, NY	(315) 715-7685	Americans to develop education, leadership and life skills without limitation that honors their culture and traditions. We work to accommodate the needs of this community in which they can create their own barrier free future.
Deaf Refugee Advocacy Rochester, NY	https://deafrefugeeadvocacy.org 585-286-3440	We help both long-time and newly resettled Deaf people become independent and adjusted to life in USA through a variety of programs and classes. We also work as advocates for their needs, especially as liaisons with other agencies and service providers.
Deaf Women of Rochester	https://www.deafwomenrochester.	Deaf Women Rochester was organized to
P.O. Box 92455 Rochester, NY 14692	org/contact-us	bring together Deaf Women for networking, professional development, and promoting personal growth.
Diglo	(800) 825-6758	Diglo is the largest national provider of
(Formerly Harris)	(800) 825-9187 (TTY)	hearing equipment. Designed to help all
15155 Technology Drive	https://www.diglo.com	individuals live independently and help
Eden Prairie, MN 55344		communicate at home, work and leisure.
Empire State Association of the Deaf 144 Sickletown Rd. West Nyack, NY 10994	https://esad.org/	The association serves as the focal point of cooperating agencies within NYS promoting the welfare of the deaf in educational measures, employment and any other field affecting the deaf in their pursuit of economic security, social equality and all their rights and privileges as citizens of NY.
Equipment Loan Fund for the Disabled NYS Office of Children and Family Services Bureau of Financial Operations Capital View Office Park, South Bldg., Rm. 201 52 Washington St Rensselar, NY 12144	(518) 474-0197 https://ocfs.ny.gov/programs/nyscb/p rograms/equipment-loan-fund.php	A NYS program that provides loans \$500 - \$4,000 for a variety of adaptive equipment for disabled NYS residents. Repayment within 2 to 8 yrs. Equipment includes communication devices for the deaf, hearing impaired, and visually impaired.
Hearing Aid Works	(585) 348-9886	Free estimate & hearing aid evaluations
Audiology	https://hearingaidworks.com	-Home visits available
2479 Browncroft Blvd.		-Can restore older hearing aids
Rochester, NY 14625		-Accepts Medicaid and many insurances



Organization	Contact Information	Details
Hearing Industries	(202) 975-0905	Provides information on hearing health care
Association (HIA)	https://betterhearing.org/	for product innovation, patient safety and
777 6 th Street, NW		education, and public policy.
Washington DC 20001		
Hearing Loss Association	(585) 266-7890	Works at the local level to provide information,
of America (Rochester	https://www.hearinglossrochester.	education, support and advocate for
Chapter)	org/	communication access to locations and events in
		the community; promotes the use of assistive listening systems, communicate with legislators.
iCanConnect	(800) 825-4595	For Individuals with combined vision/
National Deaf-Blind	(888) 320-2656 (TTY)	hearing loss and meet federal income
Equipment Distribution	http://www.icanconnect.org/	guidelines, iCanConnect can provide free
Program	http://www.icariconnect.org/	communication technology and training to
lingram		remain connected to your community. (A
		FCC program run by organizations in 50 states,
		Puerto Rico and U.S. Virgin Islands.)
Lions Clubs International	The Lions programs are funded and	Local Lions club in or near your community
https://www.lionsclubs.org/e	administrated locally. Contact your	may sponsor a program assists with
<u>n</u>	local Lions Club for specific	purchase of eyeglasses, hearing aids, health-
	information:	related services, scholarships and education Hearing Aid Assistance
	https://www.lionsclubs.org/en/explor	To be considered for the Lions Affordable
	<u>e-our-clubs/eyeglasses-and-hearing-</u> aids-recycling	Hearing Aid Project, send an e-mail to
		RochesterLions@gmail.com.
National Technical	(585) 475-6400 (V/TTY)	College for deaf and hearing impaired
Institute for the Deaf at	https://www.rit.edu/ntid/	located at RIT. Career-focused programs,
Rochester Institute of	<u>inteps.//www.int.cou/intia/</u>	work experience gained through the
Technology		university's cooperative education program,
52 Lomb Memorial Drive		faculty specialize in educating deaf and
Rochester, NY 14623		hard-of-hearing students, outstanding
		graduation and job placement rates.
Regional Center for	Damita Peace – Indept. Living	Educate, empower, advocate, and assist in
Independent Living	Specialist for Deaf Services	learning independent living skills for
497 State St	(585)286-3496	members of the deaf and hard of hearing
Rochester, NY 14608	(585) 442-6470 for hearing calls	community.
-	www.RCIL.org	
Rochester Hearing and	1000 Elmwood Ave, Rochester	Rochester Hearing and Speech Center
Speech Center	(585) 271-0680	(RHSC), a non-profit, United Way agency,
	(585) 271-0080 (585) 442-2985 (TTY)	identifies, evaluates and provides treatment
Three locations	(303) 442-2303 (111)	for children and adults with speech,
	3199 Ridge Rd, W, Greece	language and hearing problems. Services
	(585) 723-2140	and programs include a mobile unit,
	(585) 723-3856 (TTY)	
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Organization	Contact Information	Details
	1170 Ridge Rd, Webster (585) 286-9373 (585) 442-2985 (TTY) www.rhsc.org	outreach programs at nursing homes, day care centers, local schools and industries.
Rochester Recreation Club for the Deaf (RRCD) DEAR - Deaf Elders Around Rochester	(585) 286-2172 http://www.rochesterdeafclub.com/ about-us/	DEAR, a program of RRCD, is a social group for deaf older adults , offers opportunities to socialize. Activities include cards, games, speaker programs, special events, day trips.
Sounds for Life 135 Sully's Trail, Suite 10 Pittsford, NY 14534	(585) 248-5212 <u>www.SFLHearing.com</u>	Holistic Hearing Healthcare Audiology Practice
Starkey Hearing Foundation Main Office: Washington Ave South Eden Prairie, MN 6700 55344	(866) 354-3254 <u>http://www.starkeyhearingfoundation.org</u>	The Hear Now Program (800-328-8602) assists U.S. residents with hearing loss, who have no resources to acquire hearing aids. Provides the hearing aids. Due to COVID-19, Hear Now Program temporarily suspended
TruHearing Hearing Aid Discounts (Excellus BlueCross BlueShield Medicare members)	(844) 277-2557 (800) 975-2674 (TTY/TDD) www.truhearing.com	TruHearing offers Excellus BlueCross BlueShield Medicare members a wide selection of the latest <u>digital hearing aids</u> at prices 30-60% below average.
Veterans Administration Veterans Benefits Office 465 Westfall Rd Rochester, NY 14618	(585) 463-2600 (585) 463-2616 <u>https://www.va.gov/health-</u> <u>care/order-hearing-aid-batteries-and-</u> <u>accessories/</u>	Help accessing audiology and eye care services, preventive healthcare and routine vision testing for enrolled veterans and veterans exempt from enrollment. Eyeglasses and hearing aids may be provided to veterans meeting eligibility requirement. Check with local VA Benefits Office.
WCI – Weitbrecht Communications, Inc 1500 Olympic Boulevard Santa Monica, CA 90404	(800) 233-9130 (Voice and TTY) (310) 656-4924 (Direct) https://www.weitbrecht.com/	Offers assistive products for the hard of hearing, deaf or speech impaired, including TTYs, CapTel phones, amplified phones and signaling devices.

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Need more help? Call Lifespan (585) 244-8400 or go to the Lifespan website: <u>www.lifespan-roch.org</u> 5