



Geriatric Care Management Professionals

(Also Known as Aging Life Care Professionals)

Geriatric Care Managers, who may be certified by the Aging Life Care Association (ALCA), are health and human service professionals who assist older adults, as well as their families and caregivers, in providing person-centered assistance and guidance, assessments, planning, problem solving, education and coaching. They can help with options for housing, home care, financial difficulties, socialization, legal referrals, and much more. Some may also be qualified to assist with medical care coordination and advocacy.

Geriatric Care Managers/Aging Life Care Professionals may be certified by the Aging Life Care Association (ALCA), National Association of Professional Geriatric Care Managers (NAPGCM), Commission for Case Manager Certification (CCMC), or the National Association of Social Workers (NASW). They may provide services through an organization accredited by the Council on Accreditation (COA), or may be uncertified.

Home care agencies may also offer similar care management and support (see Eldersource listing of Home Health Care Agencies)

Organization	Care Managers	Details
Aging Well Rochester (Formerly Marsha Raines & Associates) 95 Allens Creek Rd Bldg 1, Suite 106 Rochester NY 14618 (585) 271-0400 www.agingwellrochester.com	Marsha Raines, LMSW, C-ASWCM Denise Brown, BSN, RN, CRRN, CMC Esti Kilimnick, LMSW Kirsten Shea, LMSW Sue Stuckless, LCSW	Fee-for-service <i>Certified Advanced Professional, ALCA</i>
Care Consultants of Rochester 518 Thomas Cove Rd. Rochester, NY 14625 (585) 820-8086 www.careconsultantsofrochester.com	Alyssa Ferrigno, RN, BSN	Fee-for-Service
Care Manage for All, LLC 211 Walnut St. East Rochester, NY 14445 (585) 750-5208 caremanageforall.com	Misty Boldt, LMSW, CCTP, CCM, BLS, Life Coach Rochester Regional Director	Fee-for-Service <i>Certified Aging Life Care Professional, ALCA</i>
Care Options for Seniors, LLC 94 Sunset Trail Fairport, NY 14450 (585) 520-2007 www.careoptionsforseniors.com	Kate O'Brien, MS, MSHSA, CMC, CDP	Fee-for-service <i>Certified, NAPGCM</i>



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Constance Care Management 179 West Brook Rd. Pittsford, NY 14534 (585) 455-7041 www.constancecaremanagement.com	Connie Craig, LMSW, CMC Trisha Fast, BA, CMC	Fee-for-service <i>Certified, NAPGCM</i>
Crossroads Elder Services, LLC 252 Alexander St Rochester, NY 14607 (585) 262-6062 www.crossroadselderservices.com	Jane Stets	Fee-for-service
EISEP - Expanded In-Home Services for the Elderly A Community Collaboration of Catholic Family Center, Lifespan, Jewish Family Services and Urban League of Rochester Catholic Family Center - Administrator 55 Troup St. Rochester, NY 14608 (585) 262-7060 x4020	Marijean Weld, BSW, CADER (Boston Univ) EISEP Supervisor	Case Management in conjunction with subsidized In-Home services, Day Program (sliding scale) if client meets EISEP/NYS eligibility requirements
Elder Care Management Services 250 Varinna Dr Rochester NY 14618 (585) 442-7399	Sharon Vincent, MSW, MPA, LCSW	Fee-for-service <i>Certified, NAPGCM</i>
Eldersource A service of Lifespan and Catholic Family Center 1900 South Clinton Ave Rochester NY 14618 (585) 325-2800 www.eldersource.org	Christine Peck, LMSW, Director, Care Coordination	Donations Accepted <i>Certified, NYS CM Professional Training Program</i>
Entrusted Care, LLC PO Box 410 Canandaigua, NY 14424 (315) 573-9497 https://www.entrustedcareny.com/	Kathy Jacobs, BA, MBA Gina Donnelly, BSW	Fee-for-service ALCA, NAIPC

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Happier at Home 153 N. Main St Fairport, NY 14450 (585) 633-5555 www.happierathome.com	Debbie Bernacki, RN, BSN, CCM	Fee-for-service <i>Certified, ALCA</i>
Jewish Family Services 255 East Ave, Suite 20 Rochester, NY 14604 (585) 461-0110 http://www.ifsrochester.org/	Dee Schwartz LMSW, C-ASWCM	Donations accepted <i>Certified, NASW</i>
PRI Services PO Box 229 Webster, NY 14580 (585) 265-0240	Kayko Harris, RN, BSN	Fee-for-service <i>Certified, NAPGCM</i>
Quality Senior Solutions 214 Naramore Dr Batavia, NY 14020 www.qualityseniorsolutions.com	Stacey Falkowski, LMSW, CMC (585) 409-9793 Wendy Belt, LMSW (585) 351-3313	Fee-for-Service <i>Certified, ALCA, CCMC</i>
Senior Care Solutions 441 East Ave Rochester, NY 14607 (585) 461-0110	Dee Schwartz LMSW, C-ASWCM	Fee-for-service <i>Certified, NASW</i>
Senior Life; Geriatric Care Management Nurses, LLC 2425 Clover St Rochester NY 14618 (585) 424-2424 www.seniorlifegcm.com	Jennifer Meagher, RN	Fee-for-service
Seniors Choice Care Management, LLC 424 Pellett Rd Webster NY 14580 (585) 787-0009 www.seniorschoicecare.com	Laurie Miraglia, RN, CCM	Fee-for-service <i>Certified Care Manager</i>



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Organization	Care Managers	Details
SOFI (Senior Options for Independence) 4646 Nine Mile Point Rd Fairport NY 14450 (585) 377-7830 https://fairportbaptisthomes.org/services/senior-options-for-independence/	Kristen Bauer Kit Wilson Vickie Hamling Heide George Biagio Zarcone	Donations Accepted Perinton/Fairport residents only

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan/Eldersource. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan/Eldersource. We reserve the right to exclude and/or remove any entity from the Lifespan/Eldersource I&A system. Eldersource is a service of Lifespan and Catholic Family Center.
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