



Geriatric Care Management Professionals (Also Known as Aging Life Care Professionals)

Geriatric Care Managers are health and human service professionals who assist older adults, their families, and caregivers. They provide person-centered assistance and guidance, assessments, planning, problem solving, education and coaching. They can help with options for housing, home care, financial difficulties, socialization, legal referrals, and much more. Some may also be qualified to assist with medical care coordination and advocacy.

Geriatric Care Managers/Aging Life Care Professionals may be members of professional organizations such as the Aging Life Care Association (ALCA) (<https://www.aginglifecare.org/>). They may also be certified through such bodies as National Academy of Certified Care Managers (NACCM - www.naccm.net) certified as CMC - Care Manager Certified; the Commission for Case Manager Certification (CCMC - www.ccmcertification.org) certified as a CCM- Certified Case Manager; or the National Association of Social Workers (NASW - www.socialworkers.org/credentials) certified as a C-ASWCM - Certified Advanced Social Work Case Manager or as a C-SWCM - Certified Advanced Social Work Case Manager. They may also provide services through an organization accredited by the Council on Accreditation (COA) <https://coanet.org/>.

Home care agencies may also offer similar care management and support (see listing of Home Health Care Agencies)

Organization	Care Managers	Details
Aging Well Rochester (Formerly Marsha Raines & Associates) 3349 Monroe Ave. Suite 122 Rochester NY 14618 (585) 271-0400 www.agingwellrochester.com	Marsha Raines, LMSW, C-ASWCM Denise Brown, BSN, RN, CRRN, CMC Sue Stuckless, LCSW Jodi Limner, RN Jen Morrow, LMSW Cathy Casey, LPN	Fee-for-Service Certified Advanced Professional, ALCA <i>Certified Dementia Practitioners, Certified Court Evaluator & Guardian</i>
Care Consultants of Rochester 518 Thomas Cove Rd. Rochester, NY 14625 (585) 820-8086 www.careconsultantsofrochester.com	Alyssa Ferrigno, RN, BSN	Fee-for-Service
Care Options for Seniors, LLC 94 Sunset Trail Fairport, NY 14450 (585) 520-2007 www.careoptionsforseniors.com	Kate O'Brien, MS, MSHSA, CMC, CDP	Fee-for-Service Certified Advanced Professional, ALCA
Constance Care Management 43 Brocton St Rochester, NY 14612 (585) 451-0221 www.constancecaremanagement.com	Bridget Jardas, LPN, CMC	Fee-for-Service Certified, ALCA



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Ebeling Later-Life Strategies 104 Maywood Ave. Rochester, NY 14618 (585)419-5761 www.sue@suebeling.com	Susan Ebeling, LMSW	Fee-for-Services
EISEP - Expanded In-Home Services for the Elderly A Community Collaboration of Catholic Family Center, Jewish Family Services, Lifespan and Urban League of Rochester Catholic Family Center - Administrator 87 N. Clinton Ave. Rochester, NY 14604 (585) 262-7060 x4020 https://www.fcscharities.org/services/older-and-vulnerable-adult-services/	Marijean Weld, BSW, CADER (Boston Univ) EISEP Supervisor	Case Management in conjunction with subsidized In-Home services, Day Program (sliding scale) if client meets EISEP/NYS eligibility requirements
Eldersource - A service of Lifespan 1900 South Clinton Ave Rochester NY 14618 (585) 325-2800 https://www.lifespan-roch.org/care-navigation-planning	Brittany Flanagan, BSW, Director	Donations Accepted Certified: NYS CM Professional Training Program
Happier at Home 153 N. Main St Fairport, NY 14450 (585) 633-5555 www.happierathome.com	Debbie Bernacki, RN, BSN, CCM	Fee-for-Service Certified Aging Life Care Professional, ALCA
Jewish Family Services 255 East Ave, Suite 201 Rochester, NY 14604 (585) 461-0110 http://www.jfsrochester.org/	Dee Schwartz LMSW, C-ASWCM	Donations accepted Certified: NASW
PRI Services PO Box 229 Webster, NY 14580 (585) 265-0240	Kayko Harris, RN, BSN	Fee-for-Service Certified Aging Life Care Professional, ALCA
Senior Care Solutions 255 East Ave- Suite 201 Rochester, NY 14604 (585) 461-0110	Dee Schwartz LMSW, C-ASWCM	Fee-for-Service Certified: NASW



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Senior Life; Geriatric Care Management Nurses, LLC 2425 Clover St Rochester NY 14618 (585) 424-2424 www.seniorlifegcm.com	Jennifer Meagher, RN	Fee-for-Service
Seniors Choice Care Management, LLC 424 Pellett Rd Webster NY 14580 (585) 787-0009 www.seniorschoicecare.com	Laurie Miraglia, RN, CCM	Fee-for-Service Certified, ACLA Registered Nurse Certified Care Manager
SOFI (Senior Options for Independence) 4646 Nine Mile Point Rd Fairport NY 14450 (585) 377-7830 https://fairportbaptisthomes.org/services/senior-options-for-independence/	Kristen Bauer Kit Miller Robin Finn Nancy Bleichfeld	Donations Accepted Perinton/Fairport residents only
Together in Caring 3495 Winton Place Bldg E Ste 120 Rochester, NY 14623 (585) 450-3828 https://togetherincaring.com/	Gina Donnelly, BSW, CMC, CAPS Amanda Hastings, LPN Kathy Jacobs, BA, MBA, CMC, CAPS Jeanne Mulley, LPN Jen DiOrio, BSW, CMC	Fee-for-Service Member Aging Life Care Professional, ALCA, NAIPC Partnership w Lifespan

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan I&A system. Last Update: 5/1/24